



leadership and service management



1 Educational program and practice

2 Children's health and safety

3 Physical environment

4 Staffing arrangements

5 Relationships with children

6 Partnerships with families and communities

7 Leadership and service management

? **WHY IS IT IMPORTANT?**
Quality education and care is built on effective leadership

The service is well managed and provides a safe and healthy learning environment.

Examples of what to look for:

- The service has a positive organisational culture.
- Educators are valued and have a clear understanding of the service's goals and expectations.

The **National Quality Framework** introduces a new quality standard to improve children's education and care services across Australia. Seven quality areas help ensure your child is given the best possible start in life. Over time, all Australian services will be rated against the National Quality Standard.

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